Next Generation PY5 2020 Quality Performance  Patient/Caregiver Experience			
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	85.49	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	92.78	93.96
ACO-3	CAHPS: Patients' Rating of Provider	92.29	92.45
ACO-4	CAHPS: Access to Specialists	82.82	80.95
ACO-5	CAHPS: Health Promotion and Education	66.64	62.02
ACO-6	CAHPS: Shared Decision Making	65.16	62.93
ACO-7	CAHPS: Health Status/Functional Status	72.80	74.51
ACO-34	CAHPS: Stewardship of Patient Resources	22.72	25.84
ACO - 45	CAHPS: Courteous and Helpful Office Staff	95.39	93.25
ACO - 46	CAHPS: Care Coordination	89.03	87.39
	Care Coordination/Patient Safety		
ACO-8	Risk Standardized, All Condition Readmission	13.80	14.92
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	54.10	52.82
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator (PQI #91))	1.41	1.39
ACO-13	Falls: Screening for Future Fall Risk	96.09	88.84
	Preventive Health		
ACO-14	Preventive Care and Screening: Influenza Immunization	93.53	78.08
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	100.00	80.55
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	84.24	73.73
ACO-19	Colorectal Cancer Screening	86.73	77.10
ACO-20	Breast Cancer Screening	91.09	78.91
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	86.13	82.98
	At-Risk Population		
ACO-40	Depression Remission at Twelve Months	4.20	12.89
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	7.11	11.46
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	86.91	76.64